

Clean Green Croydon Cabinet Member Bulletin Councillor Stuart Collins June 2018

Changes to Collection Service



In Croydon we currently recycle 38% of our household waste but 70% is recyclable. The rubbish we throw away is polluting our planet and we all need to do our bit to protect the environment. By changing the bins, bags and boxes you use for your rubbish we can take pride in Croydon and reach our target of 50%.

We believe the changes will:

- Boost Croydon's recycling rate from 38% to over 50% making us one of the highest recycling boroughs in London.
- Make our streets even cleaner by preventing recycling and general waste from blowing down the road on windy days.
- Save money the new service will save £5 million per year. We'll use that money to
 protect vital frontline services that residents rely on.

What does this mean for you?

- It means you'll have more space to store your mixed paper and card and dry mixed recycling. You can also recycle household batteries as part of the collection.
- We'll begin delivering the new wheelie bins (or in some cases bags) to most households over the summer.
- Most households will receive a new 180-litre wheelie bin for general rubbish. This bin
 may be smaller than your existing one but you should have plenty of space for your
 rubbish if you recycle as much as you can.
- The frequency of your collections will not change. But, three-quarters of households will see their collection day change. This will help to make the rounds more efficient.

How can you help?

- We want Croydon to be one of the cleanest, greenest boroughs in London. To achieve this, we need you to work with us by making use of the extra space to recycle more and waste less.
- A major change like this will be challenging and we expect there will be some disruptions. We will continue to work with our contractor, Veolia, to minimise any disruptions.
- You can report a missed collection by logging onto My Account.



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If you have any questions on the changes, pop along to one of the roadshow events below. We are still looking to add additional dates and locations, but the below is what is currently confirmed. Further dates and locations will be added to the website as they are confirmed.

Thornton Heath	Croydon Town Centre
Thursday 5 July	Thursday 12 July
11am - 5pm	12pm - 6:30pm
Thornton Heath Leisure Centre, 100 High	Croydon North End (between the entrances
Street, Thornton Heath, CR7 8LF	to Whitgift and Centrale shopping centres)
Selsdon	Upper Norwood
Saturday 14 July	Tuesday 17 July
11am - 5pm	12pm - 5pm
Sainsbury's Selsdon, 130 Addington Road,	Sainsbury's Upper Norwood, 66 Westow
CR2 8LA	Street, SE19 3RW
Croydon Town Centre	Sanderstead
Saturday 21 July	Thursday 26 July
12pm - 6:30pm	12pm - 5pm
Croydon North End (between the entrances	Waitrose Sanderstead, 87 Limpsfield Road,
to Whitgift and Centrale shopping centres)	CR2 9LE
New Addington	Purley
Friday 27 July	Tuesday 31 July
12pm - 4pm	11am - 6pm
Fishers Farm Household Reuse and	Tesco Extra Purley, 8 Purley Road, CR8
Recycling Centre, North Downs Road, New	2HA
Addington, CR0 0LB	

If you are unable to make one of the roadshows then you can also find more information and frequently asked questions on the Council website below or via the dedicated email address or phone number.

https://www.croydon.gov.uk/environment/rrandw/changes-to-your-collections-from-september-2018/changes-to-your-collections-service

Phone Number 0208 604 7282 (Monday – Friday, 09:00 – 17:00)

Email wasteservices@croydon.gov.uk